

Workshop Descriptions



Tuesday, October 10, 2006

A1	<p><u>Managed Care Expansion Overview</u> Presenter: Kathleen Luedtke, Division of Disability and Elder Services (DDES)</p> <p>For those who were unable to attend the Managed Care Expansion Forum on day one of the conference, this presentation will capture the highlights of information shared at this event. This will include the Department of Health and Family Services (DHFS) vision for expanding managed long-term care statewide and the progress, plans, and challenges experienced by the regional planning consortia.</p>
A2	<p><u>Managed Care 101</u> Presenters: Chuck Wilhelm, Director, Bureau of Long-Term Support (BLTS); Monica Deignan, Managed Care Section, BLTS</p> <p>This presentation will cover the basic concepts of managed care, including how incentives for quality and cost effectiveness are aligned to assure good outcomes for consumers. The focus will be on how the values of current waiver programs are imbedded in Family Care and the Wisconsin Partnership Program, and the similarities and differences between waivers and managed care. It will also provide a high-level view of the roles of the State and the managed care organization in a reformed long-term care system.</p> <p>(This session is repeated as D1)</p>
A3	<p><u>Quality? Prove it! Intro to Evidence-Based Quality Management</u> Presenters: A panel of local agency managers, consultants, and DHFS staff</p> <p>This workshop will help you understand evidence-based quality management, basic concepts, tools, and benefits. Come away with fresh ideas of how you could introduce some of these practices to your agency, and what you might get out of it. The collection, analysis, and sharing of evidence (objective, replicable information that is specifically relevant and indicative of performance objectives) can add quality-improvement power to anecdotal evidence and personal observations.</p> <p>(This session is repeated as D2)</p>
A4	<p><u>Developing Outcome-Based Support/Service Plans for Adults</u> Presenters: Stacey Forest, BLTS; Beth Freeman and Krista Pfister, Dane County <i>Prerequisite: Take the on-line "Identifying Outcomes: An Introduction to Outcome-Based Care Planning" training before attending this workshop.</i></p> <p>Wisconsin's long-term care programs, including Family Care, PACE, Partnership, and Waiver programs, have been incorporating outcome-based support/service planning as best practice in providing care management services. This training will provide a brief overview of the new requirements in the updated Waiver Manual and expectations in a managed care system. Hands-on activity and interactions will demonstrate how to develop an outcome-based service/support plan with program participants.</p> <p>(This session is repeated as C4)</p>

<p>A5</p>	<p><u>What Will My Job Look Like in a Managed Care System?</u> Presenters: Maggie Bell and Cindy Koller, LaCrosse County; Barb Moore, Community Care</p> <p>As our long-term care system moves toward managed care, care managers and nurses will experience changes in their roles and responsibilities. This session will discuss some of those changes including being a member of an interdisciplinary team (IDT), outcome-based care planning, and decision-making processes. Presenters will share their experience in transitioning from a waiver and fee-for-service Medicaid system to managed care.</p> <p>(This session is repeated as D3)</p>
<p>A6</p>	<p><u>Wisconsin's New Guardianship and Adult Protective Services Laws</u> Presenter: Attorney Ellen J. Henningsen, Director, Wisconsin Guardianship Support Center, Elder Law Center of the Coalition of Wisconsin Aging Groups</p> <p>Learn how the work of case managers will be impacted by the substantial changes this fall in the law on guardianship, protective services/placement and reporting abuse and neglect. Topics will include new tools for investigating abuse and neglect, new mandatory reporting requirements, new requirements for guardianship, changes in the responsibilities of guardians of the person and estate, and new protective services and placement procedures. Presenters will also address the new reporting and response system for adults (individuals age 18-59) at risk in Chapter 55.</p>
<p>A7</p>	<p><u>Chronic Disease Self-Management Program</u> Presenters: Leah Ludlum, Wisconsin Diabetes Prevention and Control Program; Joyce Lubben, Rock County; Tom White, Sauk County</p> <p>The Chronic Disease Self-Management Program (CDSMP) has been effective in improving health status and lowering health care costs of individuals with chronic disease. Workshop participants will learn techniques to deal with problems associated with chronic disease, effective exercise, and appropriate use of medications, nutrition and how to communicate with medical providers and how to evaluate new treatments. The panel will discuss the Wisconsin initiative to offer CDSMP across the state.</p>
<p>A8</p>	<p><u>Opportunities for Health Promotion and Prevention Activities</u> Presenters: LaVerne Jaros, Kenosha County Aging and Disability Resource Center (ADRC); Janet Zander, Portage County ADRC; Linda Cieslik, Milwaukee County</p> <p>Aging and Disability Resource Centers across the state are establishing community-based prevention and health enhancement activities for older adults and persons with disabilities. Panelists will talk about how State grant opportunities have benefited their communities, created new connections between social service programming and local medical and public health systems, and the how the use of risk assessment and evidence-based interventions are in place to stem the decline in health for both the elderly and people with disabilities.</p>
<p>A9</p>	<p><u>Round-Robin Featuring Children's Long-Term Support (CLTS) Redesign Pilots</u> Presenters: CLTS Redesign representatives from Brown, Fond du Lac, La Crosse, Milwaukee, Richland, and Wood Counties.</p> <p>This session provides an opportunity to explore the efforts of six of the CLTS Redesign Pilot Counties. Discussion will include: establishing a single point of entry for children and families, reorganizing of the county structure, establishing an advisory committee, eliminating wait lists, completing a strengths and needs assessment of children's services, developing a common vision across programs for children and families, and identifying the role of a parent/family advocate, as well as developing resources.</p>

A10	<p><u>Pathways New Initiatives -Regional Employment Projects Coordinators</u> Presenters: Molly Michaels UW-Madison Wasiman Center/Pathways to Independence Projects</p> <p>This session will introduce the Pathways Projects and new regional initiatives. Project staff and consultants have developed an array of best practices, policy options and promising and innovative supports designed to improve employment outcomes for people with disabilities. Pathways to Independence projects will be available for implementation statewide later this year with the placement of a regional coordinator in seven areas of the state to develop coalitions of disability stakeholders interested in advancing employment opportunities. Regional grants will be available for new approaches for barrier reduction, and technical assistance targeted to local needs will be provided. Come learn more about these exciting new initiatives.</p>
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SESSION B 1:30 pm – 3:00 pm

B1	<p><u>Creating a New Identity with Aging and Disability Resource Centers (ADRCs)</u> Presenters: Linda Boll, Green County; Kim Enders, Richland County; Becky Severson, Trempealeau County; Devon Christianson, Brown County</p> <p>Learn how ADRCs and their staff collaborate to present a new identity to the community. Panelists will share information on the history and ongoing development of ADRCs as well as describe marketing strategies to inform the community about ADRC services.</p>
B2	<p><u>Provider Network Development</u> Presenters: Deb Rathermel, Fond du Lac County; Nancy Schmidt, LaCrosse County; Jan Conti, Community Care; Wayne Hagenbuch, Elder Care</p> <p>Keeping up with provider capacity due to growth in membership has been a challenge for Family Care CMOs. This session will explain the work of the provider network developer in managed care, and how their work is vital in assuring that members have adequate access to the services they need, and in assuring the quality of those services.</p>
B3	<p><u>Quality Planning for Results</u> Presenter: Stephen Ryter, M.D., Medical Director, Community Health Partnership</p> <p>This workshop will describe and discuss the preparation and groundwork needed for the development and adoption of a quality plan, and who should be involved. Hear how to make a quality plan truly useful to your organization and the process of keeping the plan updated and alive.</p>
B4	<p><u>Conversations and Strategies for Identifying Functional Outcomes for Children</u> Presenters: Linda Tuchman, Program Director, Waisman Center Early Intervention Program; Liz Hecht, Program Coordinator, Waisman Resource Center</p> <p>Presenters will share a variety of strategies including routine-based interviews and family-directed conversations, to assist teams in identifying functional outcomes that are meaningful for a child and family's environmental and cultural contexts. Family stories will be used to explore strategies and generate ideas for intervention and family support.</p>


B5	<p><u>Working with People who Present Challenging Behaviors</u> Presenter: Bill Murray, Behavior Analyst, Community Integration Initiative</p> <p>This workshop will address common misconceptions, pitfalls and errors often made when attempting to meet the needs of people with developmental disabilities who present some of the most challenging behaviors. Finding and addressing the root causes of behavior can be one of the many keys to success. Learn some new skills and leave with new tools for helping people achieve success in their homes and in the community.</p>
B6	<p><u>Pathways to Independence: Creative Employment Initiatives Happening in Wisconsin</u> Presenters: Pathways staff</p> <p>This session will provide an overview of Pathways, a family of projects designed to address barriers to employment for people with disabilities in Wisconsin. Funded through a Medicaid Infrastructure Grant, Pathways provides funding, resources and technical assistance throughout the state to promote innovative and creative employment projects. Through this workshop you will learn about the various projects currently underway around the state as well as exciting new opportunities for 2007.</p>
B7	<p><u>Relocating from a Nursing Home to a Community Setting</u> Presenters: Sharon Hron and Deb St. Arnould, Community Options Section, BLTS</p> <p>Discussion will center on lessons learned during the first year of the Community Relocation Initiative program. A presentation of "best practices" related to any relocation process and a discussion of collaborative discharge planning as the key to successful relocation efforts will also be offered.</p>
B8	<p><u>Addressing Alcohol and Drug Problems in Long-Term Care (Part 1)</u> Presenter: Ann Pooler, RN, PhD, AP WORKS, LLC</p> <p>Ever feel hopeless, frustrated, or confused about how you are supposed to deal with a consumer's (or families') alcohol or drug misuse? This session will give you new ways to perceive and respond to alcohol and other drug abuse (AODA) problems that have shown to yield improved outcomes and will make your job easier. Clear policies and effective practices to address AODA problems are especially important in a managed care environment. The session and handouts summarize a two-day training and self-education manual.</p>
B9	<p><u>Advocacy in Long-Term Care Reform</u> Presenters: Tom Frazier, Coalition for Wisconsin Aging Groups; Lynn Breedlove, Disability Rights Wisconsin; George Potaracke, Board on Aging and Long-Term Care</p> <p>Advocacy organizations such as Coalition of Wisconsin Aging Groups and Disability Rights Wisconsin have been extensively involved in LTC reform for many years as advocates for legislation and funding and as representatives of LTC consumers. This panel will discuss the advocates' vision for reform from a historical perspective and the desired outcomes for older people and people with disabilities.</p>

SESSION C 3:15 pm – 4:45 pm

C1	<p><u>Data in Managed Care</u> Presenters: Tom Lawless and Nachman Sharon, Managed Care Section, BLTS</p> <p>Managed care organizations need accurate and up-to-date data in order to operate successfully. This session will cover the different types of data managed care organizations use, and how they use it. This includes information care managers need for care planning and helping members select providers, information about service costs and utilization, clinical information about members from the functional screen and assessments, and encounter data.</p>
C2	<p><u>Self-Direction and Managed Care in Wisconsin</u> Presenters: Members of the DHFS Self-Directed Support Cross-Functional Team and Stakeholders Group</p> <p>Self-Directed Supports (SDS) are an integral part of managed care expansion. This session will cover how SDS is implemented in a managed care environment, how it can be used by members both to increase their own autonomy and to achieve cost-effectiveness. Also presented will be the unique challenges of implementing SDS in Family Care. The session will include information on the statutory basis for self-direction within Family Care and Family Care expansion, as well as guidelines, policies and resources on self-direction developed by the DHFS Cross Functional Team and Stakeholder Group.</p>
C3	<p><u>Streamlining Access to Publicly Funded Long-Term Care</u> Presenters: Ann Marie Ott, Bureau of Aging and Disability Resources; John Schnabl, Southeastern Wisconsin Area Agency on Aging; Representative from DHFS/BEM; Charles Jones, Managed Care Section (MCS)</p> <p>This session will explain the roles and responsibilities of staff at the ADRC, county economic support unit, the managed care organization, and the enrollment consultant, and how they all work together to assure that the eligibility and enrollment process is understandable, predictable, and as streamlined as possible for the consumer.</p>
C4	<p><u>Developing Outcome-Based Support/Service Plans for Adults</u> Presenters: John O’Keefe and Stacey Forest, BLTS; Beth Freeman and Krista Pfister, Dane County <i>Prerequisite: Take the on-line “Identifying Outcomes: An Introduction to Outcome-Based Care Planning” training before attending this workshop.</i></p> <p>Wisconsin’s long-term care programs, including Family Care, PACE, Partnership, and Waiver programs, have been incorporating outcome-based support/service planning as best practice in providing care management services. This training will provide a brief overview of the new requirements in the updated Waiver Manual and expectations in a managed care system. Hands-on activity and interactions will demonstrate how to develop an outcome-based service/support plan with program participants.</p> <p>(This session is a repeat of A4)</p>

C5	<p><u>A Meeting of the Minds: Perspectives on the Mediation Process within the CLTS System</u> Presenters: Eva M. Soeka, Director and Associate Professor of Law, Marquette University Center for Dispute Resolution Education; Victoria Hekkers RN, BS, CCM, Intake Coordinator</p> <p>This session will review the effectiveness of mediation as a tool in dispute resolution within the Children’s Medicaid Waiver Pilot Project. The session will provide information on requests for mediation, intake screening and referral of cases, and appropriateness of cases for mediation. Case studies will demonstrate the collaborative nature of the process and highlight outcomes.</p>
C6	<p><u>Traumatic Brain Injury: Facing the Reality of More People with TBI</u> Presenters: Linda Hale, RN, DHFS Division of Public Health and Brain Injury Advisory Council member; Dawn Simon, RN, CRRN, Lakeview Rehabilitation Center and Brain Injury Advisory Council member.</p> <p>The incidence of brain injury is on the rise in Wisconsin. Presenters will provide basic information, identification and prevalence of traumatic brain injuries, leading causes of injury, and costs for long-term care. New information shows many people with traumatic brain injuries are living longer and as a result present some unique physical and behavioral challenges due to advancing age. Learn about the affects of aging and effective ways to assure quality of life for people with traumatic brain injuries.</p>
C7	<p><u>Assistive Technology and Transition to the Community</u> Presenters: Ralph Pelkey, WisTech, Bureau of Aging and Disability Resources; Noelle Johnson, Center for Independent Living for Western Wisconsin; Linda Vogelman, Society’s Assets; Julie Alexander, IndependenceFirst; Kathryn (Kitty) Barry, Options for Independent Living</p> <p>Panel members from Independent Living Centers around the state will share their experiences regarding equipment, technology, and home modifications to enable consumers to remain in community settings or transition from nursing homes. Discussion will center on how to take advantage of all available resources and funding.</p>
C8	<p><u>ICF/MR Restructuring Initiative</u> Presenters: Tom Swant, Marcie Brost, and Community Integration Specialists (CIS), Developmental Disabilities Services Section, BLTS</p> <p>Panel members will offer a presentation on current relocation statistics and informative stories about people with developmental disabilities who have moved to the community and lessons learned. In addition, panel members will address individual service plan development, early involvement with CIS and relocation teams, cost analysis by the DHFS and CIS staff, minimizing transfer trauma, and providing on-going follow-up to assure health and safety.</p>
C9	<p><u>Addressing Alcohol and Drug Problems in Long-Term Care (Part 2)</u> Presenter: Ann Pooler, RN, PhD, AP WORKS, LLC</p> <p>Ever feel hopeless, frustrated, or confused about how you are supposed to deal with a consumer’s (or families’) alcohol or drug misuse? This session will give you new ways to perceive and respond to alcohol and other drug abuse (AODA) problems that have shown to yield improved outcomes <u>and</u> will make your job easier. Clear policies and effective practices to address AODA problems are especially important in a managed care environment. The session and handouts summarize a 2-day training and self-education manual.</p>

C10	<p><u>Embracing Family Caregivers as Partners in Long-Term Care</u> Presenters: Rhonda J.V. Montgomery, Ph.D., Helen Bader Professor of Applied Gerontology, Helen Bader School of Social Welfare; Mary Brintnall-Peterson, Ph.D., Program Specialist in Aging, University of Wisconsin-Extension</p> <p>America's ranks of older adults are expected to swell in the decades ahead, and as the primary source for Long-Term care greater numbers of families will be called upon to care for an aging relative. This presentation will discuss the challenges faced by family members responsible for elder care and present a model to help providers critically examine the adequacy of current practices aimed at supporting these family members in their efforts to provide and manage care. Implications for long-term care policy will also be examined.</p>
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		Wednesday, October 11, 2006
EARLY BIRD SESSION 7:30 am – 8:30 am		
EB	<p><u>Long-Term Support Services for Children and Families in a Managed Care Environment</u> Presenter: Beth Wroblewski, Manager Children's Services Section, BLTS</p> <p>Review the Children's Council recommendations to DHFS in response to Secretary Nelson's challenge to consider options to increase the pace of Children's Long-Term Support expansion. Understand the options considered such as Cash and counseling, managed care, and the existing Home and Community Based Waivers. The session will conclude with a discussion of the impact of Family Care expansion on services to children and families.</p>	
SESSION D 8:30 am – 10:00 am		
D1	<p><u>Managed Care 101</u> Presenters: Chuck Wilhelm, Director, Bureau of Long-Term Support (BLTS); Monica Deignan, Managed Care Section, BLTS</p> <p>This presentation will cover the basic concepts of managed care, including how incentives for quality and cost effectiveness are aligned to assure good outcomes for consumers. The focus will be on how the values of current waiver programs are imbedded in Family Care and the Partnership Program, and the similarities and differences between waivers and managed care. It will also provide a high-level view of the roles of the State and the managed care organization in a reformed long-term care system. (This session is a repeat of A2)</p>	
D2	<p><u>Quality? Prove it! Intro to Evidence-Based Quality Management</u> Presenters: A panel of local agency managers, consultants, and DHFS staff</p> <p>This workshop will help you understand evidence-based quality management, basic concepts, tools, and benefits. Come away with fresh ideas of how you could introduce some of these practices to your agency, and what you might get out of it. The collection, analysis, and sharing of evidence (objective, replicable information that is specifically relevant and indicative of performance objectives) can add quality-improvement power to anecdotal evidence and personal observations. (This session is a repeat of A3)</p>	

<p>D3</p>	<p><u>What Will My Job Look Like in a Managed Care System?</u> Presenters: Maggie Bell and Cindy Koller, LaCrosse County; Barb Moore, Community Care</p> <p>As our long-term care system moves toward managed care, care managers and nurses will experience changes in their roles and responsibilities. This session will discuss some of those changes including being a member of an interdisciplinary team (IDT), outcome-based care planning, and decision-making processes. Presenters will share their experience in transitioning from a waiver and fee-for-service Medicaid system to managed care.</p> <p>(This session is a repeat of A5)</p>
<p>D4</p>	<p><u>Managing Health Risk in a Fully Integrated Health and Long-Term Care Program</u> Presenters: Lora Wiggins, Elder Care; Steve Landkamer, Community Health Partnership</p> <p>The Wisconsin Partnership Program integrates waiver services, Medicaid state plan services, and Medicare services into one comprehensive benefit package. If a member's overall health and well being deteriorates, their quality of life will decrease, and the cost of their care will increase. This session will explain how the interdisciplinary care management team balances benefits and costs in the short and long term to improve or maintain best possible physical and mental health and prevent high-cost interventions.</p>
<p>D5</p>	<p><u>Cost-Effective Care Planning</u> Presenters: Evelyne Heikenen and Janelle Ruedinger, Portage County; Jim Messinger, Fond du Lac County</p> <p>Being cost-effective with public funding to support persons in long-term care is essential to helping dollars stretch and providing services to all who need them. This workshop will help care managers, nurses, and supervisors understand how focusing on consumers' outcomes is the best strategy for achieving cost-effectiveness. It will also discuss strategies for purchasing outcome-based services from providers in the most cost-effective ways possible.</p>
<p>D6</p>	<p><u>Children's Long-Term Support Functional Screen – How you Should Behave Regarding the Behavior Page</u> Presenters: Becky Burns, Children's Services Section, BLTS</p> <p>A must see presentation for all CLTS FS Certified Screeners! Exciting and significant changes have been made to the CLTS Functional Screen on the Behavior page. Come learn about the changes and become an expert on completing it accurately. Also, have your clinical questions answered in person concerning any page of the CLTS FS.</p>
<p>D7</p>	<p><u>Creative Solutions to Direct Care Workforce Challenges</u> Presenters: Rita Black-Radloff, Department of Workforce Development, Office of Economic Initiatives; Pat Enright, Coordinator, Community Care Division, Waupaca County; Margaret Bau, Cooperative Development Specialist, USDA Rural Development; Elaine Cop, Network Navigator, Ashland County</p> <p>Recruiting and retaining quality direct care workers is a challenge across Wisconsin and the nation. Many counties in Wisconsin have identified creative ways to address these problems to ensure sufficient numbers of competent workers provide supportive home care and personal care. This panel will highlight some of these Wisconsin innovations including dedicated provider network developer positions, development of worker cooperatives, and reaching out to local nonprofit organizations to achieve desired outcomes from provider agencies.</p>

D8	<p><u>Co-occurring Mental Health Issues with LTC Populations</u> Presenters: Alice Mirk and Cheryl Lofton, Bureau of Mental Health and Substance Abuse Services</p> <p>This session will describe some of the mental health issues frequently seen in long-term care programs, and discuss effective care management responses to them, as well as ways care managers can be supported by their agencies in doing this challenging work. Family Care CMOs were initially unprepared for the number of members with mental health issues who enrolled once long-term care was an entitlement, but the other long-term support programs also grapple with these same issues.</p>
D9	<p><u>Community Integration Initiative (CII)</u> Presenter: Regional Coordinators Kathy Solberg (NW); Martha DeGraw (SE); Bill Kelsey (NE); Crystal Kauramaki (SW); and CII Managers Mary Green and Jackie Rueden, BLTS</p> <p>The Community Integration Initiative celebrates its first year of working in partnership with counties and communities to develop cost effective high quality community systems to serve people with developmental disabilities. Panel members will discuss regional accomplishments, ongoing supports offered by CII staff, and efforts to enhance the health and safety of consumers in the community.</p>
D10	<p><u>Meeting Your Consumer's Needs for Assistive Technology</u> Presenters: Cindi Pichler, Independence First; Laura Plummer, Center for Independent Living for Western Wisconsin</p> <p>Representatives from Wisconsin's Assistive Technology provider network will talk about and demonstrate basic assistive technology to help consumers be as independent at school, at work, at home and in the community.</p>

SESSION E 10:15 am -11:45 am

E1	<p><u>Self-Directed Supports: Lessons Learned from the Midwest</u> Presenters: Jack Hillyard, University of Iowa; Mike Head, Director of the Office of Consumer-Directed Home and Community Based Services, Michigan</p> <p>This workshop will provide an overview of the experience of two states (Michigan and Iowa) in implementing Self-Directed Supports (SDS). Michigan will focus on key issues related to how SDS is implemented in a managed care environment, and Iowa will focus on how they are using SDS to increase employment and income for people with disabilities.</p>
E2	<p><u>Aging and Disability Resource Centers (ADRC) – Collaborating to Create Consumer Satisfaction</u> Presenters: Dana Cyra, Julie Russo, and Jim Rasmussen, Portage County ADRC; Martha McVey, Kenosha County ADRC</p> <p>Information and Assistance Specialists and Disability and Elder Benefits Specialists play key roles in providing information, assistance, and connecting people to the resources that they need. A panel of ADRC professionals will provide an overview of how Information and Assistance as well as Long-Term Care Options Counseling is provided, roles and responsibilities, and the ways in which collaboration occurs within an ADRC.</p>

E3	<p><u>The Access Project</u> Presenter: Dana Parpart, Bureau of Information Systems, DHFS</p> <p>Managed care organizations need accurate and up-to-date data in order to operate successfully. This session will describe the Access Project, which will make information collected by the state, including encounter data and functional screen data, available to local agencies via the internet. The session will also discuss ways local agencies can use this information, and solicit additional ideas for types of reports that would be helpful to care managers and agency management as a whole.</p>
E4	<p><u>Estate Recovery</u> Presenter: Kathy Emmerton, Section Chief, Estate Recovery Program, Bureau of Health Care Systems and Operations, Division of Health Care Financing</p> <p>As a long-term care manager, you will need to discuss the Estate Recovery Program with prospective and current recipients. Explaining the program properly may affect whether or not a recipient decides to accept long-term care services. This session will cover the basics of estate recovery including: what is estate recovery, who is subject to estate recovery, what specific services are recoverable, how recovery is made, what assets are subject to recovery, and hardship waiver provisions available to the heirs/beneficiaries of the decedent.</p>
E5	<p><u>Performance Improvement Projects: Real-Life Experience</u> Presenters: Panel from Partnership Program organizations and Family Care counties; Sue Larson, QA Coordinator, La Crosse Care Management Organization (CMO)</p> <p>Several local programs in Wisconsin have undertaken performance improvement projects (PIPs). A PIP is a carefully focused and planned project that improves performance on specifically defined measures in a specific amount of time. When PIPs go well, significant improvements can be achieved and sustained, with staff buy-in and consumer satisfaction. Making PIPs go well, however, takes careful planning and knowledge of certain requisite steps. This workshop will, with examples from HCBS programs, discuss situations in which PIPs could be appropriate and useful.</p>
E6	<p><u>Creating a Happy, Healthy, and Functioning Interdisciplinary Team</u> Presenters: Gina Botshtein, Jewish Family Services; Melissa Thielman and Diane Oftedahl, Community Living Alliance</p> <p>Becoming a productive interdisciplinary team (IDT) takes hard work and time to develop. Presenters will share their experience and provide some practical ways in which care managers and nurses can learn how to work together as members of an IDT with program participants. Some of the topics covered include understanding differences in professional practice, sorting roles and responsibilities, communication, and involving participants and guardians or other decision-makers as part of the team.</p>
E7	<p><u>The Dance of Relationships: Building Parent Involvement</u> Presenter: Terri Enters, Supervisor, Lutheran Social Services</p> <p>Parents have the first and longest lasting relationship with their child with autism. Because of the diagnosis of autism, relationship building can be a difficult goal for parents to achieve. In this session we will look at family dynamics and focus on how to help establish relationships between family members. We will examine treatment approaches that promote parent involvement by facilitating the parents to learn relationship building strategies and techniques. After treatment is over, the school is closed and the professional leaves, the parent /child relationship still stands. The child is more successful in their home with strong relationship ties. We will celebrate family!</p>

E8	<p><u>Finding The Balance When Working With Challenging Relationships</u> Presenter: Mark Sweet, PhD, Trainer and Consultant with Disability Rights Wisconsin</p> <p>People receiving long-term care do not always do what you want them to do or what has been recommended. You feel a responsibility to influence them. What happens when people's intentions don't blend and maybe even clash? How do you meet your obligations and protect your relationships with the people you serve? During this session we will explore these sometimes challenging relationships.</p>
E9	<p><u>Screening for Dementia: An Update on the Wisconsin Memory Screening Initiative</u> Presenters: Asenath La Rue, Ph.D; Mark Sager, MD; and Barb Lawrence, BSN, Wisconsin Alzheimer's Institute; Lois Martin BSN, MA, Richland County ; Sharon Ryan, Managed Care Section, BLTS</p> <p>In 2005, the Memory Screening Initiative was launched as a joint effort of the Wisconsin Alzheimer's Institute, DHFS, Alzheimer's Association Chapters, and long-term care and aging services in several counties. This workshop will provide a progress report and discuss important general issues facing community-based dementia screening programs.</p>
E10	<p><u>Best Practice for Falls Prevention</u> Presenter: Dr. Jane Mahoney, Associate Professor of Geriatrics, UW-Madison.</p> <p>What are the multiple risk factors for falls, and what can be done to reduce falls? The former Medical Director of the UW-Madison Hospital Fall Prevention Clinic and consultant to a variety of ongoing state program initiatives in falls prevention will share best practices information and ideas for an interdisciplinary approach and clarify the caregiver role.</p>

SESSION F 1:15 pm – 2:45 pm

F1	<p><u>An Integrated Approach to Medical-Psychiatric Problems in Long-Term Care</u> Presenter: Dr. Tim Howell, Madison Veterans Affairs Hospital: University of Wisconsin-Madison Department of Psychiatry</p> <p>The workshop will discuss how to utilize the Wisconsin Star Method to assess and address complicated, interacting medical, psychiatric, and social problems such as agitation, confusion, self-neglect, non-compliance, and "hoarding." Participants are invited to bring challenging cases to illustrate the application of the method.</p>
F2	<p><u>Brain Injury Trust Fund: Self-Advocacy Training</u> Presenters: Jodi Hanna, Supervising Attorney, Disability Rights Wisconsin and Brain Injury Advisory Council Co-Chair; Chari Haglin, Wisconsin Division of Vocational Rehabilitation Counselor and Brain Injury Advisory Council member</p> <p>The Brain Injury Advisory Counsel has embarked on two new initiatives: The development of a brain injury trust fund and the development of curriculum and training on self advocacy. The Brain Injury Trust Fund seeks to expand services and supports for people with brain injuries. The new Self Advocacy curriculum and training seeks to help and promote self advocacy skills and teach individuals and families how to be their own best advocates. Both of these initiative offer exciting opportunities for people with brain injuries. Come learn more.</p>

F3	<p><u>Navigating the Resource Roadmap for Children with Disabilities and Chronic Illnesses</u> Presenter: Wynne Cook, Director of the Western Region Center for Children and Youth with Special Health Care Needs</p> <p>This session will lead participants in an overview of the "Top 10 Reasons to Call The Regional Centers." Bring your questions about public and private health benefits and community service options to help families care for their children at home.</p>
F4	<p><u>Oral Health: A Team Approach</u> Presenters: Joan Foris, RN, Community Integration Initiative, BLTS; Robert Dwyer, DDS, DHCF/Northern Wisconsin Center</p> <p>While the dentist is often the first person we think of when seeking to improve oral health for persons with developmental disabilities, the reality is that it takes a team made up of dentists, dental hygienists, physicians, nurses, care managers, parents/guardians, service providers, and direct support professionals. Working together with the consumer, an individualized and preventive approach to oral care is essential. Given the present reality of low Medicaid reimbursements and the increasing general shortage of dentists across the country, everyone has a critical role to play. This session will address the importance of good oral health and will provide an overview of the processes involved in the development and implementation of an oral health plan.</p>
F5	<p><u>Adult Long-Term Care Functional Screen: Beyond the Basics</u> Presenters: Rhonda Lechner, DDSS, BLTS; Kim Schindler, COS, BLTS</p> <p>A condensed version of the regional trainings that are being provided in 2006, this session will focus on the more challenging areas of using the LTC FS. Areas covered include health related services, nursing assessment, behaviors and risk assessment.</p>
F6	<p><u>Long Term Care Reform Q&A</u> Presenters: Judith E. Frye, DDES; Donna McDowell, BADR; Chuck Wilhelm, BLTS</p> <p>This session will be an opportunity for our presenters to summarize their experiences during the three-day conference and provide time for the audience to ask questions and give input. Come share your experiences and hopes for the future for managed care in Wisconsin with DHFS administration.</p>